



*An Information Management Strategy for Your Business*

## TRUE COST OF INFORMATION MANAGEMENT

### *Wake Up to the True Cost of Printing*

“BERTL surveys have shown that, in fact, few larger companies even know how many printers they actually possess, let alone how much it costs to run each of them.”

— Carmel Rowley, *BERTL/Digital Times*

### *Managing Documents*

“On average it takes 18 minutes to search for a document.”

“On average, professionals spend 50% of their time looking for information.”

— *Gartner Research*

“Every misfiled document is estimated to cost US \$125.00 in lost productivity.”

— *Dr. Nick Bontas, Fortune Magazine*

## YOUR BUSINESS CHALLENGES

- Document output equipment may be old, leading to quality and reliability problems
- Inconsistent operating costs / no control of costs
- May currently use retail low-cost solutions that are inexpensive to buy, but have expensive operating costs
- Working capital tied up in multiple devices
- Difficulty finding and retrieving information
- Multiple vendors required for support resulting in:
  - *No cost or operational control mechanism*
  - *Multiple invoices and contracts*
  - *Per Dunn & Bradstreet at a cost of \$49 each*

What's the solution?

**HARDWARE + SUPPLIES + SERVICE + SOFTWARE**

**ONE COMPLETE PACKAGE**



## OBJECTIVES

- Control, minimize and reduce the cost associated with the reproduction, distribution, storage, retrieval and management of information, whatever form it takes
- Support your business with technology that enables your personnel to accomplish work with:
  - *Fewer interruptions*
  - *Increased department workflow productivity*
  - *Increased quality of document output*
- Help your business reduce its impact on the environment while reducing the cost associated with your information delivery systems
- In a nutshell — through a holistic approach, reduce your “**Total Cost of Ownership**” for information delivery systems

## IMAGE OUTPUT ASSESSMENT

- Because we have a total solution for all of your information management requirements, we have developed the **Image Output Assessment (IOA)**, as part of our **Printworks+** program.
- The IOA is a process in which our company works with yours to not only provide a snapshot of the current document flow through your organization, but through key interviews with priority personnel, assist in developing a cohesive plan for your growth.
- The IOA is beneficial to you because it:
  - *Validates whether or not your current expenses meet industry standards.*
  - *Reveals areas where your company can be more cost effective.*
  - *Provides a point-of-view from industry experts and introduces you to new ideas and solutions.*
- Better yet, the IOA is developed at no cost to you, provided you agree to seriously consider the adoption of our customized recommendations.

## THE IOA DOCUMENT INCLUDES

- An introduction to management explaining the process, why the IOA was scheduled, etc.
- A summary of the findings of the IOA.
- An asset list of all equipment found in the equipment layout phase of the assessment.
- A basic layout of the current office environment.
- A print/cost audit segmented in a variety of ways to include total prints by printer, total prints organization wide, and the costs associated with current document flow.
- Suggestions and recommendations that include how to improve costs and productivity within the document flow model. It is a strategy for moving forward with improving information management.
- An environmental assessment of how your company can reduce its environmental footprint if the suggestions and recommendations are implemented.
- An economic and benefits analysis comparison of the recommended model to the current state.

## THE PRINTWORKS+ PACKAGE INCLUDES

- Hardware, Service Labor/Parts, Supplies/Delivery of Supplies
- Installation, initial and on-going training through Thermocopy University
- “One Call” Dedicated Support, Service and Supply Orders
- Supportworks Help Desk and Remote Access Support
- Document Management Software
- Environmental Impact Assessment
- Delivery of Monthly and Quarterly Usage Reports



## QUESTIONS + DISCUSSION